

Course Feedback Form



We would be very grateful if you could complete this feedback form. It gives us an idea of how much you have benefited from courses and how we can improve our service. Many thanks.

Name: _____ Telephone: _____

Address: _____

Email: _____

Sex: M / F

Age: 16-19 • 20-64 • 65+ •

Please tick if any of the following apply to you:

- | | | | |
|----------------|---|--------------------------|---|
| Unemployed | • | Receiving other benefits | • |
| Senior Citizen | • | Retired | • |
| Employed | • | Self-employed | • |
| Student | • | School leaver | • |

Which courses have you attended:

Computer Courses:

- | | |
|------------------------|---|
| Beginners Computing | • |
| Intermediate Computing | • |
| Digital Cameras | • |
| Digital Imaging | • |
| Website Design | • |
| Other | • |

YES NO

Please **tick one** of the following:

- | | | |
|---|---|---|
| • The course was very useful and relevant | • | • |
| • I enjoyed the course | • | • |
| • I would like to attend another course | • | • |

If yes, which course?.....

Please **tick one** of the following:

Poor/ Good/ Very good/ Excellent

- | | | | | |
|-----------------------------|---|---|---|---|
| • The level of teaching | • | • | • | • |
| • The pace of teaching | • | • | • | • |
| • The content of the course | • | • | • | • |

Tool 12

- The venue • • • •
- The facilities:
- The equipment • • • •
- The building • • • •
- The administration • • • •
- The publicity • • • •

Please make any comments here:

.....

Would you be interested in courses in the following:

- Basic literacy • Basic numeracy •
- Tourism/leisure/sports • Art & Design/Crafts •
- Return to learn • Science/maths •
- Social sciences • History •
- Local history • Genealogy •
- Business/office skills • Professional/management •
- Finance/book-keeping • Retail/customer service •
- Languages which?.....
- Basic • Intermediate • Advanced • Getting a qualification? •
- Anything Else?.....

Would you **prefer**:

- A course with a **tutor** at a **fixed time** each week •
- Self-study** (with on-line support) at times of my choosing •

Which times of the week would you be able to attend a course?

	Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Morning	•	•	•	•	•	•	•
Afternoon	•	•	•	•	•	•	•
Evening	•	•	•	•	•	•	•

Would you be interested in helping as a **volunteer** in the Centre? **YES / NO**

Thank you for your time. Please return to